



FINANCIAL CORPORATION

FCA Italy S.p.A.
Quality - Product Liability

P. 1399/15

Turin, 10 December 2015

Messrs. **FCA FOREIGN BRANCHES**
ITALY MARKET

Att. **Technical Assistance Managers**

Importers
Att. **Mr. Bertolusso**



PROFESSIONAL

Jeep



CAMPAIGN 5956 - Recall Campaign
Model Fiat Ducato M.Y. (mod. 290) all versions
- ignition switch

On a batch of Fiat Ducato M.Y. vehicles, the chassis numbers of which are comprised in the range from 2729501 to 2904391, due to a potential non-conformity, the ignition switch connector must be replaced to prevent possible loose contacts with consequent switching off of the instrument panel light and possible deactivation of other electronic systems, such as for example ABS and airbags.

Therefore, it is compulsory to make a pre-delivery intervention on vehicles still in stock. For vehicles which have already been delivered, customers must be contacted by the attached registered mail letter (Annex 1) and the cycle described in the attachment (Annex 2) must be implemented to upgrade all vehicles.

Sincerely yours

A. Milizia

Annexes

EMEA
EUROPEAN MARKET

Turin, December 2015

DRAFT OF REGISTERED MAIL LETTER

RECALL CAMPAIGN 5956

**Recall Campaign
Model Fiat Ducato M.Y.
- ignition switch**

Dear Customer,

We inform you that on a small batch of Fiat Ducato M.Y. vehicles, including yours, the ignition switch connector must be replaced due to a possible non-conformity in order to prevent loose contacts and consequent switching off of the instrument panel light and possible deactivation of other electronic systems, such as ABS and airbags.

As this fault could affect safety, we would be grateful if you could have your vehicle checked by taking it back to the Dealership you bought it from or, if more convenient, to any other Fiat Authorised Service point, referencing to this letter.

The check and the required service shall be made as soon as possible, free of charge for you.

For your convenience, you can book this intervention by phone, by directly contacting the Fiat Dealership you deem most convenient or to any other workshop of the Fiat Authorised Service network.


For any clarification or assistance, contact our toll-free number

If you have already sold or transferred your vehicle to someone else, we would be very grateful if you could provide us with the name and address of the new owner, using the enclosed stamped and pre-printed card, along with any information which could make our research of the possible owner or user easier.

We thank you for your kind cooperation and apologise for any inconvenience caused. In the meanwhile, we send you our most sincere regards.

Vehicle: Fiat Ducato

chassis.....

Recall Campaign <div style="display: flex; justify-content: space-between; align-items: center;"> <div style="font-size: 2em; font-weight: bold;">CAMPAIGN</div> <div style="font-size: 1.5em; font-weight: bold;">5956</div> <div style="text-align: right;">  </div> </div>
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COMPONENT	STARTER SWITCH CONTACT HOLDER BLOCK			
FAULT	Possible loose contact			
VERSION	Ducato 290 FL 2014			
CONCERNED VEHICLES	All vehicles with chassis number listed in SIGI.			
TECHNICAL CAUSE	Production process			
RELEASE No.	0			
MATERIAL	Description:	Part:	Q.ty:	
SPECIAL TOOLS	-			
EPLUS ORDER UPLOADING METHOD	-			
REMUNERATION	cost:	campaign:	operation:	time:
MANPOWER AND MATERIAL	A01	5956	A	0.50
MISCELLANEOUS (MAIL, ETC.)	A10	5956	-	-
PRODUCTION MEASURES	-			
NETWORK INTERVENTION IDENTIFICATION	-			

Therefore, action must be taken during pre-delivery inspections for vehicles still in stock and by contacting the Customers whose vehicles have already been delivered by means of the attached registered mail letter, according to the attached cycle, in order to repair all vehicles.